

Prohibited and restricted products

Linio International Marketplace

Linio International Marketplace brings the best international products to Latin America, expanding its product catalogue daily. Our customers count on us that they can make their purchases confidently and trouble-free. Products offered for sale on Linio must comply with international and local laws and regulations as well as with Linio's policies.

Our customers and their safety are always first. New as well as existing sellers should consult the list of prohibited and restricted products regularly. Sellers who upload restricted and/or prohibited products on any of Linio's platforms will be notified and penalised. Linio reserves the right to deactivate items whose sale is prohibited and suspend the accounts of sellers who do not comply with Linio's policies.

Linio is committed to working closely with its stakeholders to ensure the sale of legal and safe products across Latin America. Efforts are made continuously to update this document considering the latest changes in laws and regulations. Please note that despite this, inaccuracies may exist and Linio cannot guarantee the full accuracy of this document.

Prohibited products

Prohibited products are those products whose sale is strictly prohibited according to international and local laws. As a reference, it is strictly prohibited to sell illegal, unsafe or counterfeit products on all Linio platforms.

Prohibited items on Linio International Marketplace include but are not limited to:

- Medical Products and Equipment (incl. Drugs)
- Contact lenses
- Animals and Plants (incl. Resins)
- Chemicals
- Consumables (i.e. Food and Beverages)
- Explosives and Flammable Goods
- Tobacco Products (incl. Cigarettes, Matches, Lighters, electronic cigarettes and any kind of accessories)
- Tires
- Weapons (incl. Toy Weapons, Paintball Guns Swords and Knives)
- Untreated Wood Products
- Counterfeit (Pirate) Products
- Services

Restricted products

Restricted products are those products whose sale in a given country is subject to certain limitations, such as additional documentation and/or charges, all being the sellers' responsibility to clearly identify and consider. Please note that there is a maximum declared value which varies by country and the shipping method chosen by the customer (express or postal)^{1, 2, 3}.

This document lists product restrictions in Latin America and the countries where Linio International Marketplace operates for your convenience. The examples listed on this document are not all-inclusive and serve as an informational guide only. We encourage sellers to seek advice on export requirements and regulations from professional legal counsel. Further research on prohibited and restricted products and any consequences from the failure to follow such policies is the responsibility of the seller

Notes

1. The maximum declared value for all countries is set on local currency on this document. The currency conversion from USD to local currency could change as exchange rates fluctuate. Sellers are strongly advised to consult exchange rates frequently.
2. Please note that a cushion has been applied when defining the maximum declared value and the duty-free threshold in each country. This is a range between the values in USD and the local currency to safeguard against currency fluctuations as well as possible logistics and customs barriers. Each shipment should not add up to the maximum allowable shipment value by country.
3. All product prices on Linio are shown in local currency. Sellers are strongly advised to consult currency exchange rates frequently and modify their prices based on the latest USD exchange rate.

If you have any questions, please contact your Account Manager directly or write us and we will be happy to help:

FOR NEW SELLERS

Americas office: americas.contact@linio.com

Asia office: asia.contact@linio.com

FOR EXISTING SELLERS

imp.sellercenter@linio.com

Specifications on Prohibited and Restricted Products in Mexico

EXPRESS SHIPMENTS TO MEXICO

Maximum Declared Value	17,000.00 MXN
Duty Free	<850.00 MXN
Maximum Weight	35kg ¹
Tax & Duties	17% >850.01 MXN

Prohibited items include, but are not limited to:

- Guns, cartridges, bullets and knives
- Military clothes, binoculars, and license plates
- Flammable liquids or solids
- Toxic articles, irritants, infectious substances and oxidants
- Magnetic or radioactive objects
- Perishables and food supplements
- Plants and seeds for cultivation
- Live or dead animals
- Explosives, liquids, solvents or corrosive compressed gases
- Alcoholic beverages
- Narcotic drugs and psychotropic substances
- Controlled drugs and restricted circulation
- Laboratory samples
- Jewelry, money, credit titles, precious metals, bank checks or any other high value items
- Pornographic material
- Glass (all types)
- Antiques and art
- Hoverboards (all kinds)
- Counterfeit (pirate) products
- Services

POSTAL SHIPMENTS TO MEXICO

Maximum Declared Value	5,200.00 MXN
Duty Free	<5,200.00 MXN
Maximum Weight	2.5kg
Tax & Duties	Not applicable

Prohibited items include, but are not limited to:

- Guns, cartridges, bullets and knives
- Military clothes, binoculars, and license plates
- Flammable liquids or solids
- Toxic articles, irritants, infectious substances and oxidants
- Magnetic or radioactive objects
- Perishables and food supplements
- Plants and seeds for cultivation
- Live or dead animals
- Explosives, liquids, solvents or corrosive compressed gases
- Alcoholic beverages
- Narcotic drugs and psychotropic substances
- Controlled drugs and restricted circulation
- Laboratory samples
- Jewelry, money, credit titles, precious metal, bank check or any other high value items
- Pornographic material
- Glass (all types)
- Antiques and art
- Counterfeit (pirate) products
- Services



EXPRESS SHIPMENTS

Restricted items

Drones²

Human figure toys

Toys for kids under 3 years

Shoes (exotic or prohibited skins are not permitted)³

Baby accessories (e.g. bottles, diapers, teethingers)

Used tires

Used clothing

POSTAL SHIPMENTS

Restricted items

Drones²

Non-commercial goods

Shipments cannot be declared as gifts

Used clothing

Notes:

1. The maximum weight limit for express shipments is 35kg; however, some carriers may accept shipments of up to 20kg. Please consult weight limits with your carrier and contact your Account Manager for more information. All product prices on Linio will be shown in local currency based on the latest USD exchange rate.
2. One drone per shipment and per client order is allowed for both postal and express shipments to Mexico.
3. Depending on the shipping method chosen, some restrictions on Shoes may apply.

Specifications on Prohibited and Restricted Products in Colombia

EXPRESS SHIPMENTS TO COLOMBIA

Maximum Declared Value	5,800,000.00 COP
Duty Free	<300,000.00 COP
Maximum Weight	40kg
Tax & Duties	26% >300,000.01 COP ¹

POSTAL SHIPMENTS TO COLOMBIA

Maximum Declared Value	1,400,000.00 COP
Duty Free	1,400,000.00 COP
Maximum Weight	2kg
Tax & Duties	Not applicable

Prohibited items include, but are not limited to:

- Animals and plants
- Ceramics
- Chemicals
- Contact lenses
- Explosives and flammable goods
- Weapons (incl. toy weapons, paintball guns, swords and knives)
- Medical products and equipment (incl. drugs)
- Untreated wood products
- Cellphones
- Hoverboards/electric skateboards
- Counterfeit (pirate) products
- Services

Prohibited items include, but are not limited to:

- Animals and plants
- Ceramics
- Chemicals
- Contact lenses
- Explosives and flammable goods
- Weapons (incl. toy weapons, paintball guns, swords and knives)
- Medical products and equipment (incl. drugs)
- Untreated wood products
- Cellphones
- Hoverboards/electric skateboards
- Counterfeit (pirate) products
- Services



EXPRESS SHIPMENTS

Restricted items

Baby bottles

Consumables (i.e. food and beverages)

Contraceptives

Tires (no more than 6 units)

Tobacco products (incl. cigarettes, matches, lighters) - health permits

Toys (incl. dolls and puzzles) - health permits

POSTAL SHIPMENTS

Restricted items

Baby bottles

Consumables (i.e. food and beverages)

Contraceptives

Tires (no more than 6 units)

Toys (incl. dolls and puzzles) - health permits

Notes:

1. For express shipments to Colombia, Tax & Duties are 26%, including 10% Import Duty plus 16% VAT. Please note that Import Duty varies depending on the product category, with some categories being exempt of Import Duty.

Specifications on Prohibited and Restricted Products in Chile

EXPRESS SHIPMENTS TO CHILE

Maximum Declared Value	640,000.00 CLP
Duty Free	<19,000.00 CLP
Maximum Weight	10kg
Tax & Duties	25% >19,000.01 CLP ¹

Prohibited items include, but are not limited to:

- Guns, cartridges, bullets and knives
- Flammable liquids or solids
- Toxic articles, irritants, infectious substances and oxidants
- Magnetic or radioactive objects
- Perishables and food supplements
- Plants and seeds for cultivation
- Live or dead animals
- Explosives, liquids, solvents or corrosive compressed gases
- Alcoholic beverages
- Narcotic drugs and psychotropic substances
- Controlled drugs and restricted circulation
- Laboratory samples
- Money, credit titles and bank cheques
- Antiques and art
- Makeup
- Perfumes and splash fragrances
- Skin creams or topical skin products
- Wood products
- Dried products from animals
- Leather (i.e. non-processed)
- Written or audiovisual material related to martial arts
- Fertilizers and pesticides
- Radio equipment for professional use of multiple bands
- Construction products derived from chemical components
- Tires
- Counterfeit (pirate) products
- Services

POSTAL SHIPMENTS TO CHILE

Maximum Declared Value	155,000.00 CLP
Duty Free	<19,000.00 CLP
Maximum Weight	2kg
Tax & Duties	25% >19,000.01 CLP ¹

Prohibited items include, but are not limited to:

- Guns, cartridges, bullets and knives
- Flammable liquids or solids
- Toxic articles, irritants, infectious substances and oxidants
- Magnetic or radioactive objects
- Perishables and food supplements
- Plants and seeds for cultivation
- Live or dead animals
- Explosives, liquids, solvents or corrosive compressed gases
- Alcoholic beverages
- Narcotic drugs and psychotropic substances
- Controlled drugs and restricted circulation
- Laboratory samples
- Money, credit titles and bank cheques
- Antiques and art
- Makeup
- Perfumes and splash fragrances
- Skin creams or topical skin products
- Wood products
- Dried products from animal
- Leather (i.e. non-processed)
- Written or audiovisual material related to martial arts
- Fertilizers and pesticides
- Radio equipment for professional use of multiple bands
- Construction products derived from chemical components
- Tires
- Counterfeit (pirate) products
- Services



EXPRESS SHIPMENTS

Restricted items

N/A

POSTAL SHIPMENTS

Restricted items

N/A

Notes:

1. For both postal and express shipments to Chile, Tax & Duties are 25%, including 6% Import Duty plus 19% VAT.

Specifications on Prohibited and Restricted Products in Peru

EXPRESS SHIPMENTS TO PERU

Maximum Declared Value	6,600.00 PEN
Duty Free	<660.00 PEN (applicable for non-restricted products)
Maximum Weight	20kg
Tax & Duties (vary depending on the product category ²)	>660.01 PEN: 0%, 4%, 6% Import Duty + 18% VAT

POSTAL SHIPMENTS TO PERU

Maximum Declared Value	950.00 PEN ¹
Duty Free	<660.00 PEN (applicable for non-restricted products)
Maximum Weight	2kg
Tax & Duties (vary depending on the product category ²)	>660.01 PEN: 0%, 4%, 6% Import Duty + 18% VAT

Prohibited items include, but are not limited to:

- Used spare parts and accessories for all types of transportation (e.g. bikes, cars, boats, etc.)
- Vehicles and dampers
- Used tires (incl. used car tires)
- Products of asbestos used for the automotive industry
- Orthodontic instruments and electric toothbrushes
- Medical devices
- Electric guns, CO2 guns, paintball guns, flare guns, smoke signals and weapon accessories
- Sharp tools (e.g. bows and crossbows)
- Explosives (all kinds)
- Pharmaceuticals and pharmaceutical products
- Drugs
- Dietary and metabolic vitamins
- Massagers (all forms and kinds)
- Tattoo machines and accessories
- Chemicals and toxic substances
- Creams
- Seeds and plants
- Used apparel, fashion accessories and footwear
- Used clothes: blankets, bedding, table, toilet, kitchen and furniture
- Cooling, freezing and refrigeration equipment provided they use ozone-depleting greenhouse gases
- Cleaning products and toiletries
- Breast pumps, bottles, pacifiers and baby teethers
- Packaged foods and bottled drinks
- Stun guns and accessories
- Ammunition (all types), firearms and related articles
- Hair products : shampoo, hair dye, conditioner
- Edible products
- Alive animals, animal skins and products
- Canned aerosols
- Tobacco
- Chemical or flammable liquids
- Polished nails and acrylic nails
- Counterfeit (pirate) products
- Services



EXPRESS SHIPMENTS

Restricted items

Office products

Toys

Telecommunications products and equipment (e.g. cellphones, wireless phones)⁴

Wireless microphones

Radio control toys

Tablets⁴

Perfumes and cosmetics

Beauty products (creams - wave devices and electricity)

Kindle e-readers

Other devices with wireless Wi-Fi

Makeup and beauty products

POSTAL SHIPMENTS

Restricted items

N/A

Notes:

1. The maximum declared value for postal shipments to Peru is 2,000.00 USD (aprox. 66,700.00 PEN). Linio recommends a limit of 950.00 PEN for parcels with a low shipping fee to minimise the risk of a potential damage or loss.
2. For both postal and express shipments to Peru import duties are 0% for cellphones, tablets, laptops; 4% for all regular (non-restricted) products; 6% for toys, perfumes and makeup, plus 18% VAT. It is the sellers' responsibility to calculate these and add them to the final price paid by the customer. If the parcel is detained at customs sellers are responsible for resolving issues that may arise (less than 7% of postal parcels are checked at customs).
3. Restricted products require a statement signed by the client confirming that the product is bought for personal use only. Linio Peru is responsible for sending the statement to the client who needs to print it, sign it and send it (scan or photo) back to Linio. Once received, Linio sends it to DHL Peru so that the product can successfully pass through customs.
4. Cellphones, tablets, drones, and other Wi-Fi enabled products require a special permit from the Transport and Communications Ministry. Linio Peru has negotiated a deal with DHL Peru to take care of this permit. An additional cost must be considered when calculating the product price, currently being 18.00 USD as of May 2016.



Specifications on Prohibited and Restricted Products in Panama

EXPRESS SHIPMENTS TO PANAMA

Maximum Declared Value	5,000.00 USD
Duty Free	No Duty Free exemption
Maximum Weight	100kg
Tax & Duties	17% ¹

POSTAL SHIPMENTS TO PANAMA

Maximum Declared Value	500.00 USD
Duty Free	No Duty Free exemption
Maximum Weight	10kg
Tax & Duties	17% ¹

Prohibited items include, but are not limited to:

- Firearms, cartridges, bullets and knives
- Military clothes, binoculars, and license plates
- Flammable liquids or solids
- Toxic articles, irritants, infectious substances and oxidants
- Magnetic or radioactive objects
- Perishables and food supplements
- Plants and seeds for cultivation
- Live or dead animals
- Explosives, liquids, solvents or corrosive compressed gases
- Alcoholic beverages
- Narcotic drugs and psychotropic substances
- Controlled drugs and restricted circulation
- Laboratory samples
- Jewelry, money, credit titles, precious metals, bank cheques or any other high value items
- Pornographic material
- Glass (any type)
- Antiques and art
- Asbestos
- Gambling devices
- Counterfeit (pirate) goods
- Services

Prohibited items include, but are not limited to:

- Firearms, cartridges, bullets and knives
- Military clothes, binoculars, and license plates
- Flammable liquids or solids
- Toxic articles, irritants, infectious substances and oxidants
- Magnetic or radioactive objects
- Perishables and food supplements
- Plants and seeds for cultivation
- Live or dead animals
- Explosives, liquids, solvents or corrosive compressed gases
- Alcoholic beverages
- Narcotic drugs and psychotropic substances
- Controlled drugs and restricted circulation
- Laboratory samples
- Jewelry, money, credit titles, precious metals, bank cheques or any other high value items
- Pornographic material
- Glass (any type)
- Antiques and art
- Asbestos
- Gambling devices
- Counterfeit (pirate) goods
- Services



EXPRESS SHIPMENTS

Restricted items

Cosmetics and perfumes²

POSTAL SHIPMENTS

Restricted items

Shipments cannot be declared as gifts

Notes:

1. Tax & Duties for both express and postal shipments to Panama are 17% on average, including Import Duties 10% and VAT 7%. All shipments pay Tax & Duties (no Duty Free exemption applies) and these vary depending on the product category. Before listing your products on Linio please ensure you consult Tax & Duties as well as further information on these by clicking [here](#).
2. Shipments require a Health Ministry Certificate and Sanitary Registry number upon arrival. Expect 3-4 days of delay for clearance. The minimum broker charge for processing is 35.00 USD while payment for shipments from .01-5,000.00 USD may be USD 47.00.